To: Washington Adventist Hospital Staff, Physicians and Volunteers

From: Amy Carrier, vice president of Operations
Amy Dukovcic, executive director of Cardiac and Vascular Services

Date: July 15, 2014

Subject: Washington Adventist Hospital on Consumer Reports List for Heart Surgery

Consumer Reports magazine is out with a national list of top hospitals for heart surgery and Washington Adventist Hospital is one of only three hospitals listed in Maryland. Washington Adventist Hospital is also the only Maryland hospital to receive an ‘above average’ rating.

You can view the full national list here:
http://www.consumerreports.org/content/dam/cro/news_articles/health/PDFs/CU-HospitalRating6-23-14v2.pdf

The magazine rated more than 400 hospitals in 45 states, plus Washington D.C. on heart surgery. The ratings are based on the gold standard in tracking hospital performance: survival, complications, best surgical technique and the right drugs administered. The information comes from the Society of Thoracic Surgeons (STS), which represents physicians who operate on the heart and other organs in the chest, and has collected the data for several decades. Only hospitals that are transparent in sharing this data were eligible for the Consumer Reports list.

Washington Adventist Hospital holds a Three-Star rating for heart surgery from STS – the highest possible quality rating in this category. Nationwide, only about 12-15% of hospitals receive the Three-Star rating.

Our program’s Three-Star rating upholds the reputation of Washington Adventist Hospital as our communities’ trusted name in cardiac care. It takes an entire team of heart experts to ensure optimal outcomes for our patients, and I applaud our cardiac teams for continually meeting the highest standards of care.

Unlike other magazines that publish lists such as this, Consumer Reports has a strict “No Commercial Use Policy” preventing the use of their name and information for any promotional or advertising purposes. We will be sharing this information with consumers in a limited way that is permissible by Consumer Reports, and I also encourage you to tell our patients, visitors and other community members about this wonderful recognition of Washington Adventist Hospital’s cardiac surgery program.